MOVE Mobility SA smartphone application data privacy notice

Data protection principles of MOVE Mobility SA

MOVE Mobility SA thanks you for using the MOVE Smartphone application and for your interest in our products.

In order to improve the user experience of our service, we collect analytical data from our users. This data includes phone model, screen size, version of the operating system and session time. We also collect diagnostic data to (troubleshoot technical problems) to resolve technical issues and improve the quality of our service. This data includes crash reports, error logs and similar information. This data is used (solely) exclusively for the purpose of improving our services. We take all measures to protect this data and comply with applicable data protection laws and regulations.

Collection and use of personal data

A. General
MOVE Mobility SA – or a service company engaged by MOVE Mobility SA – will only use your personal data for its services, operations, billing, support, marketing and constant improvement of its charging services to the extent necessary in each particular case.

B. Geolocation service
The MOVE smartphone application uses your location to show charging stations close to your position either in a map or a list.

C. Camera
Camera data is used when scanning the QR-code (Quick response code) of a charge point. With the help of this data the application will show you immediately all relevant information regarding the specific charge point.

Contact

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